



The Scioto News

A Monthly Publication for Associates, Clients, Community & Suppliers of Scioto Corporation.

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The New Standard in Cleaning

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Associate Profile: Terry Shreve

Terry has many accomplishments to take pride in, from forklift training to holding a position as Team Leader. “I have always appreciated the opportunities I have been given,” Terry says. Finding his niche in floor work, he is now depended upon for floor care, keeping the light-colored tile floors looking their best.

Account Manager Steve Gadd describes Terry as an independent worker who shows a great deal of pride in his work. He says, “We know we can count on Terry because he is consistent in his efforts and has a great attendance record. He is a regular part of a different strip and wax floor projects

and always willing to put in overtime to accomplish large tasks as well.” Further, Terry is taking on restroom and trash routes to fill in wherever needed to be sure the team has taken care of the needs of the customer.

Quick to speak up and let others know if an issue needs addressed, Terry is as demanding on the associates that work with him as he is on himself. Steve adds, “If someone does not pull their weight, Terry will let them know. He takes pride in his area that we all need to take.”

Terry and his wife Cindy of 28 years, reside in Marysville.

Caring for a Historic Landmark



The historic Columbus Warehouse District has come alive in recent years with premium office space and now we are there to help keep it top-notch! The Smith Brothers Hardware Building has been renovated into a state-of-the-art facility that is now in the general cleaning care of Scioto Services.

Since January, Account Manager Karen Snyder and crew have been busy getting themselves familiarized with the facility and building a rapport with the client. Karen explains that working this multi-tenant building is challenging because it requires all associates to learn that each tenant has their own individual procedures that must be followed. Karen adds, “This is not a traditional office space in the sense of the work schedule. There are on-site events that occur regularly in the evenings. We have create a schedule where we can perform our general cleaning tasks around these planned engagements.”

According to Karen, she and the crew will continue to strive to satisfy a self-proclaimed “particular” client. “He tells us he checks everything,” she says. “And we strive to make sure that when he does—we’ve handled all the different wants and needs of his clientele.”



Cleaning a Part of History: Front left Emily Jared and Anthony Kagia, and back left Account Manager Karen Snyder and Leroy Smith are part of the important general cleaning role at the Smith Brothers Hardware Building in Columbus.

Casino Night

It's Mardi Gras in Marysville! The Casino Night theme this year will be borrowed from Bourbon Street. From flamboyant to fantastic, prizes will be awarded for the most original costumes.



Mark your calendar!

Karen's Event Center
1607 Square Drive
Marysville, OH 43040
Saturday, February 17
Dinner at 6:00 p.m.
Games and Prizes at 7:00 p.m.

Up for grabs: Travel packages to NASCAR, Graceland, Kings Island and other fantastic grand prizes!

Address Changes

Don't forget...all Scioto e-mail addresses now end with @sciotoservices.com. The former domain name will soon expire, no longer redirecting mail to the current address; so be sure you've updated your address book today!



The Scioto Way



How many times have you found yourself in a situation at work where you were on a deadline trying to finish a project that was critical for the success of the organization, and then suddenly with almost no time left, you were handed another critical task that must be completed at the same time. What do you do? It is do or die. How do you respond?

If you're like most good leaders, you hand one of the tasks to a *Go-To player*. Winning teams have players who make things happen. It's true in sports, business, government, and community. These team members who can make things happen are their teams *Go-To players*. They demonstrate consistent competence, responsibility, and dependability. *Go-To players* step up and make a difference when it matters. When a person performs like that for an organization they are admired by everyone.

A *Go-To person* will first work to understand the goals of the team and second work to help achieve those goals. A *Go-To person* is a person who always produces.

No person in the company is more important than the *Go-To person*. These people hold different positions within the organization. The similar-

ity between all of them regardless of position is their ability to produce.

Another important trait of these people is the ability to create momentum. They make progress, they overcome obstacles and they help move others forward. They create energy in the organization and help team members through tough periods.

Go To players feel a great sense of accomplishment in being a catalyst for making things happen. Another benefit for the *Go-To person* and the organization as a whole is the bond formed between the two. Leaders rely on *Go-To people* and vice versa. It creates a great opportunity for both groups to have influence in making things happen.

We have many great *Go-To players* at Scioto. It is a big reason why we have been successful in serving our customers expectations. It is the life blood of all good organizations yesterday, today and tomorrow. We must always have *Go-To players*.

Thanks for listening and being part of the Scioto family

Chip



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The Scioto Difference

"We had great involvement from our associates in all areas and departments, who realized this was a critical time for Scioto and our client and wanted to be a part of helping out however needed. I thought our associates showed great professionalism and dedication to our client."

**Tom Kruse
President**

It takes a combination of the right people who share the same principles and values to sustain the company's founding culture. Often, the problems a customer might have are caused by things outside Scioto's direct influence and on the surface may not be seen as remedied by "the cleaning company." However we see ourselves as a partner in helping the customer be successful. Therefore, we are willing to do what is necessary to keep them running. And, that is the Scioto Difference.



A great deal of our work and our service to the customer takes place at the same time the game was to be played. So, we had to anticipate a lot of people taking PTO days and EPTO days. We wanted our associates to be able to use their hard-earned PTO to cheer on the Buckeyes, but win, lose or draw, the customers needed their facilities cleaned. It was incumbent upon Scioto's leadership to figure out how to make that happen!

In areas where we support the client with non-cleaning duties it was important that we anticipate that the client was likely to have the same problems that we were expecting. Dan Furrow checked with his client in mid-December to find out what they were expecting with regard to their operations and if there was a way we could support them. He learned that they were expecting people to take vacation time the night of and the day after "The Big Game" and were formulating a plan to ensure proper staffing levels. Dan rallied his associates to ensure that he was staffed fully and to be able to provide additional associates to help out with peripheral processes where the client needed them.

**The Buckeye Nation
focused on a National
Championship.
Customer needs had to
be met. Can both be
accomplished?**

A Win-Win Situation

It was a long night for the associates who worked double shifts; but it was a good feeling knowing that Scioto associates are willing to put their home lives on hold to help fulfill the needs of our client. Our client was very grateful and we scored a victory by proving ourselves a valuable asset to their operation!

Coming Up With A Winning Game Plan



"Our associates knew it was a critical time and wanted to be part of helping out however they were needed. We had numerous associates stay over for 2nd shift and some that came in early from 3rd. There were quite a few people that worked 2nd and came back in on first shift the next morning just in case. Our associates showed great professionalism and dedication to our clients."

Mike Jones

"Although we were not called upon to help the customer build their products, we were there to provide help and services outside our usual tasks. We were available to do whatever was necessary to help get the finished product out the door with the usual high standards of quality and safety."



Dan Furrow

Health & Wellness

Is Your Child at Risk for Ear Infections?

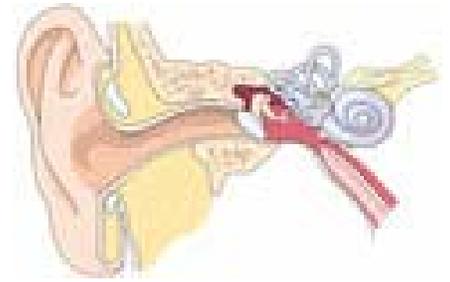
(HealthDay News) -- Middle ear infections are common in many children. This may be because their eustachian tubes are shorter and narrower than those of their elders, the American Academy of Family Physicians says.

Here is the academy's list of common risk factors for child ear infections:

- Frequent exposure to secondhand smoke.
- Having had allergies, frequent colds, prior ear infections, or a family history of ear infections.
- Attending day care.
- Being born prematurely or at a low birth weight.
- Sleeping with a bottle or using a pacifier.
- Being male -- boys are more likely to get ear infections than girls.

Courtesy of MedicineNet in conjunction with the health management program through MindPeace.

Definition of the Middle Ear



Middle Ear: There are three sections of the ear. They are the external ear, the middle ear, and the inner ear. The middle ear consists of the ear drum (the tympanum or tympanic membrane) and, beyond it, a cavity. In terms of function, the middle ear communicates with the pharynx, equilibrates with external pressure and transmits the ear drum vibrations to the inner ear.

Extending Floor Life with Epoxy

When a Scioto client approached us with a floor challenge, Director of Industrial Services Greg Stinemetz had just the solution—Epoxy! They were looking for a way to clean up and repair a floor to create a better environment for their associates. The problem was not with the trowel floor itself, but with its coatings that had failed over time and were coming up, stained and cracked.

In a combined effort between veteran floor care experts and new crew members being introduced to the system, the Scioto team removed bad coatings and pre-filled those areas to level out the floor; before completing a double-quartz broadcast on the floor, consisting of different colored quartz sand fully soaked into the epoxy. According to Greg, “This coating makes the floors easy to clean. The heavy millage we applied to the floors allows for a very strong surface and does an excellent job leveling out the areas where the bad coatings had been removed.” Greg explains the last step as an application of a polyaspartic chemical resistant coating to the floor. Chosen because it carries a VOC rating of 0, making it more environmentally-friendly than its conventional urethane counterparts, the end result was a restroom floor coating that would prevent staining, and be aesthetically-pleasing while still durable enough to provide years of service.

In this case, the floor itself was not damaged and the crew was able to do the repair work. Greg describes this particular Epoxy coating as an extensive system that is heavier and thicker, a good choice in areas that a client wants to look decorative. “Since it’s coatings had failed and not the floor, we were able to do the repair work,” Greg says. “With the other option being a new floor that would cost six times the amount, this option cut down their cost significantly.”



Epoxy is a type of floor coating that is more cost-effective than polish for small and detailed areas, such as restrooms.

Advantages of Epoxy Floors:

- **Seamless**
- **Cleanable**
- **Skid-Resistant**
- **Chemical-Resistant**
- **Impact-Resistant**
- **Durable**
- **Decorative**

Sharing a Love for Basketball

Before Account Manager Josh Rohrbacher was leading a team of associates at MEI, he was on a winning team of a different kind. The 2006 Wilmington College graduate was a member of the men's basketball team that holds the school record for winning games last season. This year, his fiancé, Sam Hood, remains in the WC basketball spotlight, having made her 102nd straight start last month.

The following is an excerpt courtesy of the Wilmington College Sports Information Office:

Sam Hood recently made her 102nd career start at Wilmington College. Since her freshman season, she has been in the Lady Quaker's starting lineup 101 consecutive games, 81 of which resulted in Wilmington victories. According to the article, Hood has been a big part of the leading the Lady Quakers to the 2004 NCAA national championship, and been part of Wilmington's ascent to new levels of prominence.

Hood's first challenge was taking over the point guard position from the 2003 graduate who was the all-time assists leader and No. 3 all-time scorer. Hood wasn't sure she was ready for the challenge, but her teammates were confident in the 5-5 guard's ability to run the team. While just a freshman, she was able to gain the confidence of teammates and coach who knew when she spoke up and from watching her in the gym that she had what it takes to be a leader both on and off the court, according to her coach.

In addition to claiming the all time WC career starts record, Hood has climbed to third place on Wilmington's all-time assists mark. She now has 510 career assists.

While Sam's parents have been on hand for 101 straight games, they are not her only fans. Hood is engaged to 2006 WC grad Josh Rohrbacher, a member of the men's squad that won a school-record 20 games last season. The couple has set a September 1 wedding date and plans to leave the sneakers at home.

"Basketball is a big part of both our lives, but it's not what defines us," Hood said. "We have a lot of conversations about basketball, but our lives involve a lot more than basketball."

That's not to say that there isn't any friendly competition.

"We've played one-on-one and we've played H-O-R-S-E," Hood said. "He definitely kills me at one-on-one, but I usually beat him at H-O-R-S-E."



Account Manager Josh Rohrbacher's fiancé, Sam Hood, pictured center, is making the news in college basketball!

Photo courtesy of the Wilmington College Sports Information Office, John Swartzel.



Josh Rohrbacher graduated from Wilmington College last year with a degree in Business Administration/Management where he played for the men's basketball team.

His fiancé is pursuing a degree in Accounting/Business Administration with a minor in Mathematics. She is currently interning at DFAS (Defense Finance and Accounting Service) where a job is waiting for her upon completion of college.

With a September wedding approaching, the couple are planning to purchase a home in the Columbus area.



Happy Valentine's Day!

Tell Us About Your Job!

Dwain Chandler
Director of IT and Communications

Interesting Facts:

- Dwain is called upon when equipment is in need of repair, software maintenance or information from the system.
- Formerly an independent consultant, Dwain came aboard full-time and welcomed the responsibility of being able to define and refine Scioto technology.
- Brought personnel information into the forefront; interactive web support for management became a timesaver; allowing them to manage more efficiently.

- While many are intimidated and frightened by information technology, Dwain has always been intrigued by electronics, his natural curiosity goes back to the days of Atari and Commodore.
- Says his study through schools, conferences and research has served him well over the years.
- Dwain keeps current by visiting news-groups sites, and attending conferences and quarterly update sessions.
- By staying apprised of the newest developments, Dwain discerns how make decisions that take Scioto down the path to where it needs to be in the years to come.

While new releases such as VISTA and Office 2007 make many of us nervous, it's a snap for our resident Techno-Wizard!



"I hope you backed up your files like I asked you to!!"

Benefits In Action

Direct Deposit: Its Advantages Rip Paper Checks to Shreds!!!

Most of us have accidentally lost a paycheck, through carelessness, a mail glitch or pair of pants tossed too quickly in the laundry. With direct deposit:

- There are no checks to be lost or stolen.
- Payments reach your account the day the check is issued—even if you are out of town, sick or unable to get to your financial institution.
- Many banks offer free or lower-cost checking for customers with direct deposit because it saves them the cost of processing paper checks.
- Direct deposit can help you avoid bouncing checks because the deposit is direct and on time.
- It can save you trips to the bank and help you avoid long lines at tellers or ATMs.

All you need is a checking or savings account at any bank or credit union. It's quick, it's easy, it's free!



Trim Your "To Do" List!

"Direct deposit is a helpful tool that allows all associates to have their funds readily available without the hassle of going to the bank to deposit a paycheck. By taking advantage of this financial option, you can spend more time enjoying your earnings and less time trying to make them available."

Lynn Estep
Recruiter

**Sign Up
For This
Convenient
Benefit Today!**

Driving Safely in Winter Weather

The leading cause of death during winter storms is transportation accidents. Many accidents could be avoided if drivers took time to learn and practice these tips for driving safely during snowy and icy conditions.

Here are some other tips you should remember for driving safely in winter:

- Always use your seatbelt.
- Turn on your headlights during adverse weather conditions. Overcast skies and falling snow limit visibility. It is important to see and be seen.
- Like all the signs say, bridges and overpasses freeze before the roadway. Use extra caution on these.
- Remember that driving in winter weather conditions causes physical and mental fatigue and reduces reaction times. Get plenty of rest and adequate nutrition. Don't drive while you're sleepy or on medication that causes drowsiness.
- Prepare your vehicle well ahead of time. Check fluid levels, tire pressure, lights, and the battery. Have a mechanic give your vehicle a winter check-up and make any necessary repairs.
- Stock an emergency kit containing heavy clothes and a blanket, traction material such as sand or kitty litter, tire chains, a small shovel, first aid kit, flashlight, jumper cables, and a bright cloth to use as a flag.



Driving Safety at Wrap Guard



"This important topic affects our everyday lives. By doing simple things like removing ice from windows and mirrors, we can prevent accidents. I also try to pay extra attention to other vehicles in the icy or rainy weather."

Amber Baker



"When we have to go outside to retrieve cars for final repair, you must give yourself some time to look at your surroundings, make sure we clean off a unit all the way around and move a little bit more slowly toward the building."

Leslie Brown



"It might save your life and others, too. If you are extra careful and take more time to get places, fewer accidents could happen. By taking extra precautions at work, it will be a safer place for everyone."

Kim Huffman



"When you are driving the units around at the plant, and even coming to work, it helps us to remember to drive safely."

Paul Crum

Stay Safe!



"It helps us to think ahead of time and makes it safer for all of us traveling to and from work. With each and every one of us following as much safety tips as possible during the winter season, it will help us to avoid accidents."

Barbara Reed

Stay Warm!

PERFECT ATTENDANCE FOR DECEMBER 2006

Congratulations!
The following associates have achieved perfect attendance for the month of December:

Ronald Adams
Eric Adu
Saharla Ali
Deeb Omar Ali
Donald Antwi
Emma Arthur
Timothy Asbury
James Ash
Shukri Ashkir
Ryan Ashley
Amber Baker
Alicia Baker
Carol Ballew
Jacqueline Barnes
Booto Hirsi Barre
Julie Bennett
Charlene Benton
Jill Berry
Shirley Black
Mae Blanton
Michael Bloemer
James Bowen
Larry Bower, Jr.
Donna Breece
Erica Brentlinger
Heather Brooke
Leslie Brown
Scott Brown
Angel Brown
Phillip Bullard
Bruce Burton
Chancy Burton
Maria Cabezudo
Antonia Cepeda
Rose Clapsaddle
Floran Clark
Louise Clegg
Richard Clegg
Marcia Cloninger
James Collins
Kay Collins
Janaria Combs
James Combs
Robert Combs
Eileen Cook
Deborah Coons
Jose Coronel
Rosemary Covarrubias
Jeremy Cox
Phyllis Crevison
Jeffrey Crisp
David Crisp
Dannie Cromes
Xavier Cruz
Geonia Cummings

Jennifer Curry
Rick Dallas
Dixie Dalton
Henry Dansby
Carol Davis
Eric Davis
Aleisha Delaney
Jose Javier Delgado
Garcia
Djeinaba Diallo
Sharon Diaz
Eric Dickerson
Robert Dickerson
Dwayne Dickey
Michael Dixon
Marcella Dozier
Stephanie Drake
Amber Duffield
Zatricia Edmonds
Christopher Eirich
Sahra Elmi
Tiyana Eskridge
David Evilsizor
Donna Fay
Ted Ferrell
Judy Ferris
Sharon Flewellyn
Wallace Garnett
Graham Gibson
Carolyn Gildersleeve
Johnny Gillard
Melissa Goins
Torrez Minerva Gonzalez
Timothy Gordon
Antoine Gordon
William Graves
Gloria Green
Marvin Green
Jesse Green
Robert Gregory
Modesto Guerra
Wylene Guilford
Nuru Salad Guled
Rukiya Guled
Lloyd Hawks
Wilo Farah Hayle
Amanda Heileman
Monique Henderson
Mary Hendricks
Maria Hernandez
Alexander Hill
Carol Hill
Gerald Hiltibran
Asha Hirsi
Sherry Hitt
Travis Hollins
Roy Horner
Kimberly Huffman
Rebecca Huffman
Raymond Hunsicker
Myra Ivey
Mary Jane Jakeway
Toni Jewell

Carlos Jimenes
Toleise Johnson
Janice Johnson
Brenda Johnson
William Johnson
Eugene Jolliff
Cassandra Jones
Emmanuel Jones
Sherod Jones
Samuel Jones
Connie Jones
Donald Jones
Mark Jones
Regina Jones
Karry Kean Smith
Stephen Keelin, Jr.
Kelli Keeton
Shawn Kennedy
Tabitha Kindle
Lisa King
Jason Kirby
Angeline Koanang
Jeanette Kocou
Bernard Kunkler
David Laase
Eva Lamar
Roosevelt Latimore
Wanda Latimore
Ricky Lawson
Larry Lawson
Alecdrick Layne
James Legge
Jane Lesure
Lawrence Likens
James Lindenberger
Lisandro Lorenzo
Regina Lorenzo-Hernandez
Shane Losey
Suki Lozoya
Marielys Maldonado
Brandy Marks
Denise Martin
Pamela Mathews
Rene Mays
Valentine Mbinakar
Beverly McClanahan
Mary Mccoy
Charma Mcelvene
Alberta Mcfarland
Cynthia McKinney
Leslie McQueen
Samuel Mensah
Beverlee Miller
John Miller
Akua Minta
James Moore III
Rilla Morgan
Elaine Moring
William Moton Jr.
Constance Mullins
Francis Mulvaine
Elizabeth Murphy
Becky Napier

Stephanie Napier
Kenneth Neate
Beth Neves
Albert Nimako
Brandy O'neal
Gladys Obakpolor
Martha Oduro
Donovan Oswald
Alfred Pace, jr.
Robin Pastor
Nicole Penrod
Robert Peoples
Jacklyn Peppers
Robert Phipps
Thomas Pickering
Johnny Pierce
Arletta Pitts
Roger Plank
Elizabeth Pokuaa
Larry Ponn
James Poore
Brian Prater
Elijah Preston
Robert Radcliffe
Carolyn Randall
Phyllis Ratliff
Linda Rayford
Marie Reece
Joseph Reed
Barbara Reed
Paula Reed
Keith Repass
Arthur Reuber
Laura Revels
Janet Rhodes
William Rich
Trina Richardson
Sherry Rigsby
Donald Rismiller
Jennifer Robb
Donald Robinson
Patricia Roby
Dennis Rosa
Stefan Ross
William Rupe
Lucille Sams
Jennifer Saunders
Jeff Schertzer
Mary Scott
Brent Scott
Linda Secrest
Steve Shafer Sr
Deborah Shaw
Darrell Shaw, Jr.
Jeremiah Sheets
Michael Shepherd
Sharmane Shortridge
Ricky Shreve
Terry Shreve
Crystal Simpson
Joe Singleton
Tracy Sirch
Gregory Skaggs
Allen Smart

Larry Smith
Anna Smith
Brian Smith
Jerico Spears
Julius Spencer
Hannibal Stanley
Steven Stewart
Keith Stockton
Judy Stradling
David Strawder
April Stump
Joseph Suders
Michael Talley
William Taylor
Willie Taylor
Afton Taylor

Grethlyn Terrell
Faith Thornhill
Burrel Thornhill Jr.
Darren Thurman
Christopher Trickett
Charles Trickett
Mikeah Trotter
Ruby Trout
Joyce Trout
Earl Trout
Charles Victor
Mary Vonderhaar
Rebecca Wade
Delores Wagner
Violet Wagner

Start Date Anniversaries

Michael Jones	13 Years
Jeff Schertzer	12 Years
Lola Love	5 Years
Joe Singleton	5 Years
Donna Breece	4 Years
Shane Losey	4 Years
Valentine Mbinakar	4 Years
Leslie Mcqueen	4 Years
Lawrence Likens	3 Years
Larry Pack	3 Years
Leslie Brown	2 Years
Shawn Castleberry	2 Years
Lynn Estep	2 Years
Jesse Green	2 Years
Jeren Howell	2 Years
Octavia Howell	2 Years
Catherine Williams	2 Years
Robert Gregory	1 Year
Scott Haddock	1 Year
Stephen Keelin, Jr.	1 Year
Albert Nimako	1 Year
Martha Oduro	1 Year
Sharon Stinemetz	1 Year
Robert Wright	1 Year

90 Day Service Awards

Willard Adams, Jr.	Alicia Baker
Chancy Burton	Donald Horner
Samuel Jones	Sherod Jones
Alecdrick Layne	Ryan Moore
Constance Mullins	Joseph Reed
Paula Reed	Bill Spurlock
Afton Taylor	Stacey Vanhorn
Roy Wood	Latina Young
Shanna Young	