



The Scioto News

A Monthly Publication for Associates, Clients, Community & Suppliers of Scioto Services.

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The New Standard in Cleaning



Linda Secret is an associate who likes to stay busy. Since she joined Scioto four years ago, she has proudly assumed the role of Team Leader at the OSU West Campus account.

Linda enjoys the challenges that come with her advanced position, which include supervision of six associates, completing time cards, scheduling, supply ordering and paycheck distribution.

Account Manager Joe Warner

Associate Profile: Linda Secret

explains her rapid advancement. “She was the logical choice for the position because she has proven her reliability. In my position you go with what you know, and if I call Linda, I knew she would take care of things, so she has always been at the top of my list.” Because of her willingness to come in after hours to assist with special projects and fill vacancies, the senior crew member is 100% cross-trained on the areas and buildings under her supervision.

Joe is also pleased with the extra work Linda has done in her leadership role to understand perceptions. Joe explains, “Not only does Linda have the team concept down,

has taken hold of the understanding that not all crew members think and work in the same manner. She has developed a keen understanding of how to manage and understand differences in personalities, an attribute necessary for good quality leadership.”

As with her job, she describes herself as a person who likes to stay busy and enjoy life to the fullest. Linda and her husband Terry of nearly 30 years just moved to their new house last month. Making the new house a home occupies much of her time away from work, along with spending time with her two sons and five grandchildren.

New Account Underway in Downtown Columbus

Another downtown building is now under the caring hands of the Scioto janitorial staff. The 80-year old building that houses the Columbus Dispatch.

With a staff working through the night to cover the news before the 2:00 a.m. deadlines, the Scioto crew at this well-recognized building have an unusual challenge to work around. Account Manager Tom Russell explains, “While the folks at this building do not work traditional office hours, we are able to work around their schedule by cleaning the main editorial floors at the end of our shift, when most of the employees have gone home.”

As for the newly assembled crew, they each have brought something to the table and have become an excellent team. Tom states, “They are doing a fantastic job. The new crew is well-liked and professional.” While some associates joined Scioto from previous work at this account, others brought forth their Scioto experience and took advantage of the opportunity to expand their knowledge and clean a new type of account.



Extra! Extra! The newest Scioto crew covers the cleaning while the Columbus Dispatch staff works through the night to cover the city’s daily news.

The staff includes: (l to r) Evans Amo, Larry Ponn, Louise Clegg, Elizabeth Pokuaa. No pictured are Leslie McQueen and John Miller.

Summer Picnic

You asked for it! Back by popular demand, the top most requested destination on the surveys is this year's summer picnic destination! Mark your calendars for:

**Scioto Family Picnic
The Columbus Zoo
September 23**

The picnic will be held in the newly renovated water's edge area. More details to come!



A Terrific Time Awaits You at the Summer Picnic!

Summer Games

It's not too late to get in on the summertime sports action! Tickets are still available for Cincinnati Reds, Columbus Clippers and Columbus Crew. Call Donna for details.



The Scioto Way



Chip



Phone: 1.800.644.0888

405 S. Oak Street
Marysville, Ohio 43040
www.SciotoCorp.com
937.644.0888

Fax: 937.644.1356

The Scioto Difference

"We recognized cleaning tile and grout floors presented special challenges, which required a new approach. We acquired this process in an effort to help an existing customer faced with the costly possibility of replacing a tile floor. Now, all of our customers can benefit from a more economic solution."

Steve Niswonger
VP of Business Development

It takes a combination of the right people who share the same principles and values to sustain the company's founding culture. When one customer asks for a solution, Scioto will go the extra mile to find a solution for them and all customers benefit in the end. Now, because of one request, a new process with magnificent results can now be enjoyed by all. And, that is the **"Scioto Difference."**

Introducing...

ENCASE™



with  **Microban®** antimicrobial product protection

The Problem: Discolored Grout Appears Unclean

Grout, a form of cement used to secure tiles, is extremely porous. Daily cleaning typically includes wet mopping, which traps dirt and debris in the grout surface. Over time, grout lines darken, giving the appearance of unsanitary conditions.

The Problem: Replacing floors is costly

Everyone recognizes the value of new-looking floors. However, replacement costs are high and can range between \$20 to \$30 per square foot.

The Answer: **ENCASE™** seals grouts porous surface.



Floors are revitalized staying new-looking for longer!

Before & After With ENCASE™

Grout becomes impervious to stains and discolorations.

Easily maintained by routine janitorial cleaning.

Antimicrobial protection with Microban.

Inhibits the growth of stain and odor-causing bacteria on the coating and surface.

Health & Wellness

Antibiotics: When They Can and Can't Help

What are antibiotics?

Antibiotics are strong medicines that can stop some infections and save lives. But antibiotics can cause more harm than good when they aren't used the right way. You can protect yourself and your family by knowing when you should use antibiotics and when you shouldn't.

Do antibiotics work against all infections?

No. Antibiotics only work against infections caused by bacteria. They don't work against any infections caused by viruses. Viruses cause colds, the flu, and most coughs and sore throats.

What is "bacterial resistance"?

Usually antibiotics kill bacteria or stop them from growing. However, some bacteria have become resistant to specific antibiotics. This means that the antibiotics don't work against them. Bacteria become resistant more quickly when antibiotics are used too often or are not used correctly.

The answer depends on what is causing your infection. The following are some basic guidelines:

- **Colds and flu.** Viruses cause these illnesses. They can't be cured with antibiotics.
- **Cough or bronchitis.** Viruses almost always cause these. However, if you have a problem with your lungs or an illness that lasts a long time, bacteria may actually be the cause. Your doctor may decide to try using an antibiotic.
- **Sore throat.** Most sore throats are caused by viruses and don't need antibiotics. However, strep throat is caused by bacteria. Usually you'll have a throat swab and a lab test before your doctor will prescribe an antibiotic for strep throat.
- **Ear infections.** There are several types of ear infections. Antibiotics are used for some, but not all, ear infections.
- **Sinus infections.** Antibiotics are often used to treat sinus infections. However, a runny nose and yellow or green mucus do not necessarily mean you need an antibiotic.

Scioto Helps Support Client's Expansion, Global Trade

When the clients of Scioto begin to change with the times, Scioto must adapt to new processes and provide updated support. For the Wrap Guard crew, this year has been all about changing times.

Since the first of the year, Wrap Guard has been in transition, preparing for the start-up of the new RDX SUV that Honda will go into production this year. The associates were trained on the new process and how the RDX will be wrapped in contrast to the Accords.

Honda will also begin shipping vehicles to China in an effort to expand the sales marketing base. Some new full body wraps are now in order in preparation for their journey overseas by ship and rail. This process required a large amount of time per unit and since the SUV proportions are larger than that of the Accord, it became necessary to fabricate new tools to accommodate the process, including the addition of platforms to compensate for the added height of the vehicle. In addition, the crew also agreed to add the striker garnish to the unit during their process, a task which would ultimately reduce the cost of an additional transfer of vehicles for another department to perform the job.

With all new items added, Regional Manager Dan Furrow updated standard operating procedures and all associates were trained, signed off and ready for production. He states, "Scioto adapted to the changes with ease and will be able to complete our new tasks with no additional cost to the client."

Wrap Guard: Supporting World Class Expansion

"In all, the associates in the Wrap Guard account have proven that they can adjust and overcome any obstacles when dealing with new models, and added job requirements; and place their efforts to helping Honda achieve the goal of providing a world class unit with quality in mind."

Dave Ryan
Assistant Manager
New Model VQD



Tool of the Trade:

Wrap Guard Jig Platform.

Return to Africa

Valentine Mbinakar traveled long and far on his winter vacation this year. The Columbus associate spent 40 days in his homeland of Africa, a journey he makes every four years to visit his family members.

After two long days, thirty hours of flight and lost luggage, Valentine is greeted at the airport by a convoy of family and friends to welcome him and escort him home. In keeping with the native custom of his central African home of Cameroon, a pig is slaughtered before him and his hands are washed as he is blessed in a ritual to welcome him.

During his visit, he feasted on the traditional fare of Fu Fu; a dish that is to Western and Central Africa cooking what mashed potatoes are to traditional European-American cooking. Fufu is a starchy accompaniment for stews or other dishes with sauce that is eaten by tearing off a bite-sized piece, shape it into a ball, make an indentation in it, and use it to scoop up the soup or stew or sauce, or whatever is being eaten.

With his father, a retired postal worker, and a host of brothers, sisters, aunts and friends, Valentine enjoyed his visit by spending time at the beach, the zoo and visiting schools. He especially enjoyed stopping and talking to the children during his travels. "They are so excited and interested in America," he explains. "They like to talk about pop culture and are aware of our music and artists."

Valentine's family tree is one that reaches around the globe. He has a brother in Canada, sisters in Germany and cousins in the Netherlands, where he used to live and work in the construction industry. Valentine describes his small hometown village in a developing country as a stark contrast to life in Columbus, Ohio. Valentine appreciates working in the United States and the opportunity to make a better living here; but his roots remain in Africa. He says, "When I grow older, I would love to move back home."



Valentine's Trip To Africa



Little Moments, Big Magic

The Big Brothers Big Sisters organization helps children reach their potential through professionally supported one-to-one relationships with proven results.

In partnership with her husband, Associate Eileen Cook has chosen to become a “Big”, or mentor in the organization through her local chapter. “Our little brother is eleven years old,” Eileen proudly explains. After completing the screening process, the Cook’s were matched with Josh and from their first meeting at McDonald’s, they felt an instant connection.

They have since participated in various Big Brothers Big Sisters events, including this winter’s Bowl For Kids’ Sake, where Josh participated with Eileen on the Scioto team. Just as the organization describes, the Cook’s spend time on various outings with Josh. The Cooks have taken him on trips to the Columbus Zoo, the Star Wars exhibit at COSI and a Cincinnati Reds game. They have also spent a lot of time at the park, playing tennis, softball, badminton and miniature golf.

As for their motivation to reach out, Eileen simply says they enjoy children but don’t have any of their own, and found this type of mentoring to be a remarkable outlet for making a difference in the life of a child.



Bigs and Littles like Eileen and Josh have fun together — and create memories that last a lifetime. Research points to the powerful, positive, lasting impact Bigs have on children’s lives. Littles are:

- 52% less likely to skip school
- 46% less likely to begin using illegal drugs
- More likely to get along with their families and peers

Benefits In Action

Part of your benefits...

CARE TEAM CONNECT™ NURSE HELP LINE

How do I use the Help Line?

Call the Nurse Help Line to speak with a nurse when you have health questions.

1-800-543-5444

A nurse will answer your call

- The baby has a fever of 102
 - I have a sunburn
- I have heartburn that won’t go away
 - My son was bitten by a spider
 - My back hurts
- I have to have a mammogram- what to expect



Testimonial

“Thank you for your Nurse Help Line service. Although, I have used this service several times in the past few years I have never received any better service than I did this past weekend. My husband was quickly becoming ill and although we did not know at the time that his appendix had ruptured, your nurse showed great compassion and care. She gave me excellent advice according to my husband’s doctor. The nurse should be commended for her admirable work and a job well done.”

Using Cleaning Products Safely

When you work with chemicals on a daily basis, it is easy to forget just how dangerous these products can be. The tendency is to forget to treat them with the respect they deserve, and painful injuries are often the result.

Cleaning products are a good example. Most of us use cleaning products fairly frequently, at work and at home. But how many of us actually bother reading the directions or product contents? How many of us use rubber gloves or splash goggles?

Many cleaning products are classified as “corrosive”. Corrosives are defined as those chemicals that cause damage to organic material, especially human flesh. Acids and bases are all corrosive, and most cleaners are composed of acids and bases. Think about it; when cleaning, you’re trying to “eat” away the dirt and grime. Most likely, the more effective a product is at eating away the dirt, the more effective it will be at eating away the skin on your hands. It will also do more damage if accidentally splashed in your eyes.

Cleaning products can also be extremely reactive when mixed. Bleach, when mixed with any product containing ammonia (or visa versa), will react to produce deadly chlorine gas. **NEVER MIX CHEMICALS, ESPECIALLY CLEANING PRODUCTS.** Some people think that if something works well by itself, it might work even better if combined with something else....Wrong!!! Even by emptying a mop bucket with an ammonia containing product into the sink, followed by a sponge full bleach, can produce enough chlorine gas to be dangerous.

Take whatever steps are necessary to avoid mixing cleaning products. Always run clean water through a drain after dumping any sort of cleaning product down it. Wear rubber gloves, especially when using industrial strength cleaners. If there’s any chance of getting a splash in the eye, wear protective goggles. If you do get a chemical splashed in your eye, flush it in clean water for at least 15 minutes.



Product Safety Training at Honda MAP General Cleaning



"Never mix cleaning products. Read all directions or ask for help if you need to. Make sure you use safety glasses and gloves when using cleaning products."

Carol Hill



"If you ever have a question about the chemicals you are using, ask your Team Leader or Manager for help."

John Pierce



"Always run water in drains when dumping mop water to avoid any chemical reactions."

Cindy McKinney



"Sometimes we take the chemicals we use every day for granted. Take the time to stop and think about the cleaning chemicals you use. Make sure you know the hazards associated with each specific cleaning chemical."

Steve Gadd

PERFECT ATTENDANCE FOR MAY 2006

Congratulations! The following associates have achieved perfect attendance for the month of May:

Ronald Adams
Mubarek Ahmed
Deeb Omar Ali
Angela Alvarez
Evans Amo
Agnes Ampofoa
Deborah Anderson
Michael Apraku
Emma Arthur
James Ash
Ryan Ashley
Amber Baker
Carol Ballew
Harry Bashore
Charlene Benton
Shirley Black
Cynthia Blair
Teresa Bolen
Darren Bolen
James Bowen
Larry Bower, Jr.
Erica Brentlinger
Belinda Bright
Russell Bright
Heather Brooke
Karlos Brown
Leslie Brown
Sabrina Brown
Phillip Bullard
Ulysses Bunch Jr.
Natasha Byron
Carolyn Byron
Maria Cabezudo
Joshua Castle
Antonia Cepeda
Floran Clark
Brandon Clary
Louise Clegg
Richard Clegg
Marcia Cloninger
Ronald Coleman
Kay Collins
Robert Combs
Eileen Cook
Phyllis Crevison
David Crisp
Geonia Cummings
Dixie Dalton
Carol Davis
Aleisha Delaney
Robert Dickerson
Eric Dickerson
Alexis Dickerson
Michael Dixon
Amy Dodd
Marcella Dozier
Robert Edmonds
Zatricia Edmonds
Christopher Eirich
Donna Fay
Ted Ferrell
Judy Ferris
Sharon Flewellyn
Wallace Garnett
Carolyn Gildersleeve
Torrez Minerva Gonsalez
Timothy Gordon

William Graves
Jesse Green
Marvin Green
Robert Gregory
Modesto Guerra
Wylene Guilford
Kenneth Harlan
Thomas Harris
Robyn Hartman
Lloyd Hawks
Wilo Farah Hayle
Levi Helms
Ronald Helterbran
Mary Hendricks
Maria Hernandez
Edward Herren
Carol Hill
Asha Hirsi
Sherry Hitt
Bruce Hobson
Pamela Hoffman
Travis Hollins
Loretta Horner
Roy Horner
Jessica Houston
Jeren Howell
Octavia Howell
Kimberly Huffman
Raymond Hunsicker
Chane Hutsell
Myra Ivey
Mary Jane Jakeway
Timothy Jaye
Carlos Jimenes
Brenda Johnson
Janice Johnson
Eugene Jolliff
Connie Jones
Beverly Jones
Regina Jones
Mark Jones
Donald Jones
Stephen Keelin, Jr.
Jay Kendrick
Shawn Kennedy
Richard Kidd
Lisa King
Jason Kirby
Angeline Koanang
Jeanette Kocou
Eva Lamar
Roosevelt Latimore
Larry Lawson
Ricky Lawson
Cuong Le
James Legge
Mary Leiss
Jane Lesure
Lawrence Likens
James Lindenberger
Lisandro Lorenzo
Regina Lorenzo-hernandez
Shane Losey
Lola Love
Suki Lozoya
Norma Magill
Marielys Maldonado
Brandy Marks
Denise Martin
Rene Mays
Valentine Mbinakar
Beverly Mcclanahan
Cynthia Mckinney
Leslie Mcqueen

Jennifer Mershon
John Miller
Beverlee Miller
Akua Minta
James Moore III
Rilla Morgan
Nelson Morillo
Elaine Moring
Gary Mosbacher
William Moton Jr.
Charles Mouser
Francis Mulvaine
Elizabeth Murphy
Kenneth Neate
Beth Neves
Lawrence Nichols
Emmanuel Nsiah
Brandy O'neal
Martha Oduro
Juliana Oppong
Donovan Oswalt
Larry Pack
Robin Pastor
Johnny Pierce
Arletta Pitts
Roger Plank
Elizabeth Pokuaa
Larry Ponn
James Poore
Brian Prater
William Preston
Carolyn Randall
Marie Reece
Barbara Reed
Keith Repass
Arthur Reuber
William Rich
Sherry Rigsby
Donald Rismiller
Bethany Robb
Patricia Roby
Iris Rodriquez-Quinones
Stefan Ross
Todd Roush
Carlos Santiago
Isaac Sarfo
Hagar Sarpong
Jennifer Saunders
Herbert Savage
Morgan Schrader
Brent Scott
Terry Scott
William Scott
Linda Secrest
Steve Shafer Sr
Darrell Shaw, Jr.
Jeremiah Sheets
Michael Shepherd
Sharmane Shortridge
Terry Shreve
Crystal Simpson
Joe Singleton
Tracy Sirch
Gregory Skaggs
Anthony Smith
Anna Smith
Larry Smith
Brian Smith
Joshua Smith
Julius Spencer, jr.
Sharon Stinemetz
Keith Stockton
Judy Stradling
David Strawder

Carol Strayhorn
Joseph Suders
Michael Talley
Tina Taylor
Willie Taylor
Grethlyn Terrell
Beatrice Tetteh
Faith Thornhill
Burrel Thornhill Jr.
Christopher Trickett
Charles Trickett
Ruby Trout
Joyce Trout
Earl Trout
Terry Tucker
Rita Tuffour
Angela Turner
Michael Van Cleave
James Vance
Elizabeth Venturini

Charles Victor
Mary Vonderhaar
Rebecca Wade
Delores Wagner
Kenya Walker
Bilad Warsame
Robin Watson
Curt Watson
Thomas Westfall
Fred White
Catherine Williams
Felicia Williamson
Toia Willis
Lynnette Wilson
Roger Winegardner
Constance Wion
Boateng Kwasi Wiredu
Jeffrey Wooddell
James Woody

Start Date Anniversaries

Charles Mouser	12 Years
Rene Mays	11 Years
Belinda Bright	9 Years
Teresa Bolen	8 Years
Eileen Cook	8 Years
Roger Wright	7 Years
Robert Dillard	4 Years
William Rupe	3 Years
Steve Shafer	3 Years
Erica Brentlinger	2 Years
Loyd Butcher	1 Year
Marcia Cloninger	1 Year
Dwayne Dickey	1 Year
Marcella Dozier	1 Year
Carolyn Gildersleeve	1 Year
Gloria Green	1 Year
Kenneth Harlan	1 Year
Myra Ivey	1 Year
Toleise Johnson	1 Year
Alberta Mcfarland	1 Year
Lawrence Nichols	1 Year
Herbert Savage	1 Year
Hannibal Stanley	1 Year
Sherl Tanner	1 Year

90 Day Service Awards

Deeb Omar Ali	Emma Arthur
Harry Bashore	Antonia Cepeda
Mike Cotton	Kenneth Doss
Nannette Essex	Timothy Gordon
Robert Gregory	Scott Haddock
Asha Hirsi	Stephen Keelin, Jr.
Bernard Kunkler	Mary Leiss
Beverlee Miller	Nelson Morillo
Albert Nimako	Martha Oduro
Juliana Oppong	Katherine Raglin
Carolyn Randall	Iris Rodriquez-Quinones
Sharon Stinemetz	Michele Turner
George Vonderhaar	Robert Wright
Clara Robertson	Brenda Smith
Sharon Stinemetz	Latisha Taylor
Michele Turner	George Vonderhaar
Robert Wright	